

# ICE PAGE

*Making it Happen! - Support Social Inclusion*

## ECAT

Employee & Client  
Assistance Team  
403.819.0583

Phones do not accept text  
messages- staff need to  
call ECAT.

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## Time Sheet Hand-In

JANUARY 15TH 2023-  
FOR ALL SHIFTS  
WORKED BETWEEN  
JANUARY 1ST AND  
JANUARY 15TH.

JANUARY 31ST 2023-  
FOR ALL SHIFTS  
WORKED BETWEEN  
JANUARY 16TH AND  
JANUARY 31ST.

## UPCOMING

HEALTH AND  
SAFETY MEETING  
January 4th, 2023 at  
1:30 PM.

RPAC MEETING  
January 10th, 2023 at  
2:00 PM.

## PRESIDENT'S MESSAGE

On behalf of ICE, I congratulate all of the 2022 award recipients.  
You were all chosen as a result of your work performance in 2022 and  
your ability to provide quality service to the people ICE is committed to  
support.

Additionally, I extend appreciation to the employees who are receiving  
long service recognition.  
Your years of service provide stability and experience in our continuous  
goal to serve the community.

Sincerely,

Geneve Fausak  
PRESIDENT

## 2022 T4 Distribution Communication

Employees, your 2022 T4 will be available ONLINE by the end of January. You can **view, save as a PDF, or print** your T4 by logging into Dayforce. Paper T4s will not be provided for current employees, so go online to access this important document!

If you experience difficulties and require assistance logging into Dayforce please contact **sbarker@icenterprises.com** with T4 in the subject line and include your name and employee number in the body of the message. A Payroll Assistant will be assigned to respond to your request.

## HEALTH AND SAFETY ANNUAL AWARD WINNER



**INNOCENT KAGABO (Edmonton) -**  
Innocent is a hard working staff who is always willing to help out. He has picked up last minute shifts and has offered to take on other shifts with short notice. Innocent is reliable and diligent in his care. He supports his client with compassion and patience. Innocent is an important asset to the team and we are so proud of him.

**Congratulations Innocent !**

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# Thank You

HAS A CO-WORKER GONE ABOVE AND BEYOND AND SHOWN OUTSTANDING COMMITMENT AND DEDICATION TO HEALTH & SAFETY WHILE WORKING FOR ICE? STAFF CAN RECOGNIZE ANOTHER EMPLOYEE BY WRITING THEM A THANK-YOU CARD AND HAVE THEM ENTERED TO WIN MONTHLY PRIZES FEATURED IN THE ICE PAGE! IF A PERSON IS NOMINATED FOR HEALTH & SAFETY ACHIEVEMENTS AT LEAST THREE TIMES FROM DIFFERENT SOURCES IN A YEAR, THEY HAVE A CHANCE TO WIN A PRIZE! SO, TAKE A MOMENT AND THANK A CO-WORKER TODAY! IT PAYS TO SAY THANK-YOU FOR A JOB WELL DONE.

# ICE ANNUAL AWARDS 2022

## *Health and Safety Award*

Congratulations on winning the Health and Safety award! Over the past year Stephen has been vigilant in identifying and addressing the hazards at the worksite. Not only did he identify these hazards, but he rectified them immediately. Stephen has taken the lead in addressing worksite hazards, which is exemplary and valued by those he works with. Stephen is compassionate towards his colleagues and often checks in on their physical and psychological well-being. His efforts to maintain a healthy and safe work environment are greatly appreciated by the ICE team. Way to go Stephen!



**Stephen Franson**

## *Award of Excellence (Professionalism and Commitment)*

Marcelo has been an employee for ICE since 2016. Since his onset with the company, Marcelo has proven his professionalism and commitment by being reliable and providing excellent support to his client. Be it talking through a situation or offering a listening ear, Marcelo knows the type of support to provide and does so in an understanding and compassionate manner.

We are very fortunate to have Marcello at ICE as he is an asset and one of the most reliable staff. Thank you for your service and your support to the Individuals in Service, you truly deserve the Award of Excellence for Professionalism and Commitment!! Congratulations!



**Marcelo Miranda**

## *Award of Excellence* **(Creativity and Diversification)**

Nova Lee started with ICE in 2018. She has been an asset to ICE from day one. Her ability to provide her client with creative and educational activities that cater to their unique and energetic personality came effortlessly for Nova Lee. Nova Lee is always positive and proactive. She is well organized and will notify the office when she is free to work extra shifts. She is willing to go where she is needed and that flexibility is very much appreciated! Your energy and creativity are exactly what the individual you support requires.



**Nova Lee Brown**

Congratulations, Nova Lee for winning the 2022 Creativity and Diversification Award. We are grateful to have you on our team. You are an inspiration to us all!

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## **ICE Calgary Congratulates Long Term Employees!!!**

<b>Staff</b>	<b>Years</b>	<b>Date</b>
David Abatan	17	Jan 19
Greta Wozniak	16	Jan 22
Eugenia Kumodzi	7	Jan 04
Raji Varughese	7	Jan 22
Nahnciaa Rutorford	5	Jan 23
Comfort Nnagbo	1	Jan 06
Aderonke Idowu	1	Jan 17
Sandy Scobie	1	Jan 26

# ICE ANNUAL AWARDS 2022

## *Residential Staff of the year*

Don is an exceptional residential staff and is dedicated to his client and colleagues. Don has applied social inclusion through identifying cost free resources in the community.

Don has taught coping strategies to enhance the client's mental health and emotional regulation. He is a dedicated employee and represents the ICE agency and our mission statement.

Congratulations Don!



**Donald Beauchamp**

## *Community Connector Award*

Beverly has been part of the ICE team since 2007. Over the 15 years of employment,

Beverly has consistently shown her professionalism and care for the clients. We all appreciate your efforts and hard work.

Congratulations on your service anniversary! You have been such a significant part of our ICE team and we could not imagine our workplace without you.



**Beverly Jerrett**

## Non-Residential Staff of the year

Shelly has been with ICE since 2015 and has been assisting her current client with her day program since 2017. She brings a tremendous amount of energy to the field and is constantly on the lookout for activities in the community that her client can participate in, while keeping in mind the client's tastes and preferences. There is never a lack of ideas in her mind and she is able to offer multiple choices to her client to choose from. We can say for certain that she is the staff with the greatest number of special outing requests. Shelly not only takes the clients out for activities but also ensures that they participate and have a good time. Over time, she has been able to acquire knowledge about the many available resources in the community and is always open to share details about the same to those who need it. The past year in particular, was a challenging one and community access was limited as things were only opening up after the pandemic. But that did not deter her from helping her client find meaningful activities in the community. Her professional demeanor and upbeat attitude are amongst her greatest assets. She has definitely set a benchmark that every staff should strive to achieve. Due to these reasons, Shelly is rightly the deserving staff for the prestigious title of "Non-Residential Staff of the Year".



**Shelly Rulli**

## ICE ANNUAL AWARDS 2022

### LONG TERM SERVICE AWARDS 2022 - 10 YEAR



**Esteban Adroque**



**Beatrice Kobi**



**Nora De Leon**

### LONG TERM SERVICE AWARDS 2022-15 YEAR



**Beverly Jerrett**

# ICE DOOR PRIZE WINNERS



**Marcelo Miranda**



**Chuma Okonkwo**



**Ngozi Chukuka**



**Tanya Dusang**



**Don Beauchamp**



**Melanie Shuya**

## ICE THANK YOU CARD INCENTIVE WINNERS



**Stella Ndikum** received a thank you card for taking extra shifts. Thank you for all your efforts and good work.

**Elise R** received 2 thank you cards for taking additional shifts and for extending their shift for an extra hour in a difficult situation.

**Mona C** received a thank you card for taking additional shifts.

**Jennifer** received a thank you card for taking extra shifts.

**Chijoke O** received a thank you card for taking extra shifts.

**Jessy B** received a thank you card for taking extra shifts.

**Alaba O** received a thank you card for taking extra hours on very short notice.

**Comfort N** received a thank you card for taking extra shifts.

**Nora D L** received a thank you card for taking on additional responsibilities.

**Justina A** received a thank you card for taking extra hours.

**Randy A** received a thank you card for training a staff at the home and the staff gave really positive feedback.

**Lade O** received a thank you card for switching homes and shifts to assist with booking.

**Cynthia A** received a thank you card for staying on shift when staff could not be found.

**Randy D** received a thank you card for staying late after a long week to ensure that individuals were supported and cared for.



**Wegdan Mohamed** received a thank you card for taking extra shifts on short notice. You are very much appreciated.

**Chijoke O** received a thank you card for accepting a last-minute shift. Your flexibility is very much appreciated.

**Justin S** received a thank you card for assisting a co-worker in time of need.

**Lucille W** received 2 thank you cards for supporting an individual through a medical incident, following the protocol and for participating in green file, H&S binder, and the bulletin binder training at the office.

**Gladys Mu** received a thank you card for extending their shifts and helping out at the home.

**Vaishaliben D** received a thank you card for accepting a shift on short notice.

**Ange S** received 2 thank you cards for extending their shift on short notice and staying beyond their shift to cover.

**Don Beau** received a thank you card for supporting an individual through a medical incident, following the protocol as outlined.

**Jaskiranpreet S** received a thank you card for showing flexibility by switching shift location to ensure shift coverage.

**Jody H** received 2 thank you cards for extending their shift to ensure coverage.

**Jasbir G** received a thank you card for picking up an extra shift at a residential home.












**Gabe A** received a thank you card for resuming their shift early and assisting with coverage multiple times.

**Cynthia A** received a thank you card for extending their shift last minute.

# ICE PROVINCIAL TRAINING CALENDAR - JANUARY 2023

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2 Office Closed	3 – PET - Coralie	4 – PET - Coralie	5 1:30 – 4:30 pm – Promoting Safety - Stephanie	6	7
8	9 1:30 – 3:30 pm – PBI - Gabe	10 – PET – Stephanie  11 am – 12 pm - Client COVID -19 Training - Gabe	11 – PET – Stephanie  10 am – 12 pm - Workplace Violence, Bullying and Harassment for Supervisors - Gabe	12 1:30 – 3:30 pm – Borderline Personality Disorder - Stephanie	13	14
15	16 130 – 3:30 pm – Client Abuse Prevention/ Rights/ Healthy Relationships - Gabe	17 – PET - Gabe	18 – PET - Gabe	19 1:30 – 3:30 pm – Client Scam Prevention and COVID-19 Training - Stephanie	20 9 am – 4 pm – Workplace Inspections - Carissa	21
22	23	24 – PET – Sherri  130 – 3:30 pm – Client Abuse Prevention/ Rights/ Healthy Relationships - Gabe	25 – PET - Sherri	26 1 – 5 pm – Investigations Training – Brigitte  1:30 – 3:30 pm – Abuse Prevention - Stephanie	27	28
29	30	31 – PET - Coralie				

# Comparison of COVID-19, influenza, common cold, and gastrointestinal (GI) illness

	COVID-19	Influenza (Flu)	Cold	GI Illness (Stomach “Flu”)
Caused by	SARS-CoV-2 virus	Influenza A or Influenza B viruses	Many different kinds of viruses such as rhinovirus or adenovirus	Norovirus (or Norwalk-like viruses) is the most common, but there are many causes of stomach upset
Symptoms appear quickly	Sometimes	Yes	No. Symptoms appear gradually	Yes
Prevention	Getting the COVID-19 vaccine provides protection from the SARS-CoV-2 virus (also known as COVID-19)	Getting the influenza vaccine every year protects against the strains of the virus going around that season	Cannot be prevented by immunization	Cannot be prevented by immunization
Symptoms				
 Fever	Common	Common	Rare	Sometimes
 Fatigue	Common	Common	Sometimes	Sometimes
 Cough	Common	Common	Common	No
 Sneezing	Rare	Sometimes	Common	No
 Aches and pains	Common	Common	Sometimes	Common
 Runny or stuffy nose	Rare	Common	Common	No
 Sore throat	Sometimes	Common	Common	No
 Diarrhea	Common	Sometimes (especially for children)	Rare	Common
 Headaches	Common	Common	Rare	Sometimes
 Shortness of breath	Sometimes	Sometimes	No	No
 Loss of smell or taste	Sometimes	No	No	No

Sources: Health Canada, Centers for Disease Control and Prevention